

# Access Information Statement

## **Thirsk Racecourse**

### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

### Arrival and car parking facilities

This site is accessed through a car park for the adjoining Racecourse, and the access route is initially a tarmac road that leads to a hardcore surfaced road into the heart of the site culminating in a grassed area in front of reception on a level approach. There is no identified visitor car parking, but four pitches close to the entrance are identified for late arrivals. There is a gated entrance to the car park at the front of the site, and no barrier.

#### Reception

The reception is located in a building, shared with the Racecourse, that also has toilets, laundry, vegetable preparation room, and information centre as well as an accessible toilet with a separate entrance. The reception is approached via a level path with a minimum width of 1750mm, and a 1m long ramp with a gradient around 1:18 to the entrance. There is no level landing at the entrance door, but a threshold of 80mm height. A weather canopy extends 4m over the approach footpath. The entrance double doors have 850mm clear opening width to each outward opening leaf, with vision panels from 200mm height, and a push bar at 1000mm height, as these are also fire doors.

Internally, the reception corridor has adequate 1500mm turning circle for a wheelchair user, as well as a seating area. The counter at 920mm height is behind a sliding glazed window, with no sound induction loop, and a bell on the window frame at 1400mm height. This area is well lit and also provides access to the standard toilets.

#### Pitches

There are six identified accessible pitches, four of which are non-awning pitches, and two of which are awning pitches, on grass surfaced, level pitches. The four non-awning pitches are about 35 metres from the accessible WC/shower, the laundry, vegetable preparation, reception, public telephone, and the information centre, and 50 metres from the water service point. The two awning pitches are at a similar distance from all the facilities, except the water service point which is 10 metres to 20 metres distance.

Routes to the toilet block and reception are level, but grassed surface with no identified pedestrian or vehicular routes. There is some lighting from bollard lights adjoining pitches, and bulkhead lighting to the buildings.

## Public areas of the site

The site is completely level, with identified hardcored vehicular routes only to part of the site and adjoining camper van pitches. There is some lighting near service points, but no wayfinding signage, except on the outside of buildings.

# **Toilet block**

The toilet block is accessed through the reception corridor, with a level lobby to separate female and male toilets, each with a door giving 750mm clear opening width.

The **combined female WCs/showers** have three WC cubicles, none with grabrails. Three open area washbasins have cross-top taps. There are no privacy cubicles. There are three small shower cubicles. Each cubicle has solid doors, with easy to use sliding bolts, and the shower cubicles also have curtain separation between wet and dry areas, with a 30mm step.

The **male WCs/showers** have four urinals, one at a lower level. There are no privacy cubicles. In the open area there are four washbasins in a vanity unit, with cross-top taps to washbasins, and no grabrails. There are four shower cubicles, of similar design to the female showers.

There is **one combined accessible WC/shower** which is accessed via a separate ramp about 1:12 gradient, and an outward opening door, giving 830mm clear opening width. A standard key for access is supplied by reception.

The overall dimensions are approximately 2400mm by 2600mm, giving reasonable manoeuvring space for a wheelchair user. The WC has a left-hand transfer space that is also part of the level shower, and adjoining the WC are drop-down, vertical and horizontal grabrails. A red emergency pull-cord is located between the WC and shower. The small washbasin has lever taps and is within reach of the WC. There is a vertical grabrail adjoining the WC, soap dispenser within reach of the WC and a paper towel dispenser within reach of the WC.

There are two small circular mirrors at 1100mm height, with a toiletries shelf below one, and coat hooks at 1100mm height. Visual contrast is reasonable. The shower area is 1100mm square, with curtain surround, shower controls at 800mm height, and shower head adjustable from 500mm to 2000mm height. There is a drop-down seat, fixed vertical and horizontal grabrails, and red emergency alarm cord. A separate chair is available in the dry area.

## Other facilities

The **dishwashing area, information room and laundry** all share access via single step 70mm deep, and an inward opening door with a clear opening width of 700mm, and lever handle at 900mm height. There is sufficient space for a 1500mm turning circle for a wheelchair user in the combined vegetable preparation/information room, but limited space 1300mm by 1400mm in the Laundry.

The **dishwashing area** has a double bowl sink unit, at 900mm height, with a central mixer tap with twist grip taps.

The shared **information room** has printed literature on a table at 750mm height and a worktop at 900mm height.

The **laundry** is entered by a single door with 700mm clear opening width, after passing through the vegetable preparation/information room, and has a front-loading washing machine and a front-loading dryer, each with front controls at 800mm height, but the coin slot is at 1500mm height for these and the ironing facility. There is a deep sink at 900mm height, with cross-top taps.

The **public telephone** is located in the entrance corridor to reception with an acoustic hood over a telephone that has a coin slot at 1200mm height, but no sound enhancement system.