

## Accessibility Guide for Rowan Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ [rowanpark@camc.com](mailto:rowanpark@camc.com)

☎ 01243 828515

🌐 <https://www.caravanclub.co.uk/club-sites/england/south-east-england/west-sussex/rowan-park-caravan-club-site/>

### At a Glance

#### **Level Access**

- The site is level throughout with level access to all areas

#### **Step only Access**

- All areas have step free access in at least one area, although the dog area is only accessible over grass

#### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in the toilet block

#### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## Site Address

Rowan Park Caravan Club Site  
Rowan Way,  
Bognor Regis,  
West Sussex,  
PO22 9RP

## Arrival and Reception

### Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by a keypad at 1000mm
- The ground is level in this area with hard surfaced paths linking facilities.

### Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 5 cars to park opposite Reception, however there are no marked bays or disabled bays. The ground in this area is gravel.
- There are no late night arrival bays

### Entrance into Reception

- There is a paved area leading to reception, with a 20mm lip from the roadway. There is also level access from the gravel parking area
- The entrance door is 800mm wide with a 10mm threshold.
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1500mm above ground level



## Reception

- There is approximately 2200mm x 2600mm turning space, clear of the desk and furniture
- The reception desk is set 850mm above the floor and incorporates a dropped section at 700mm, with 680mm kneespace
- The desk is not fitted with a hearing loop



## Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians mainly share vehicles routes which are well maintained tarmac, but do incorporate speed bumps
- There is a small number pedestrian footpaths



## Pitches

- There are 95 pitches on site, 32 of which are hardstanding
- Roll out mats can be provided for motorhomes

- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 8 hardstanding pitches which may be recommended for people with accessibility needs, these pitches are within 35 meters of the toilet block

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing Facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the center of the site
- The toilet block is accessed via dropped kerb to the pathway around the perimeter
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2500mm x 2450mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 480mm above the floor level
- The clear space to the side of the toilet is 1000mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers



## Standard Toilets and Washrooms

- There is one toilet and shower block to the middle of the site
- Parking is available next to Toilet Block for 3 vehicles
- Entrance doors are accessed by pathways around the perimeter, which is accessed via dropped kerbs
- The doors to the male and female toilets are 760mm wide with a level threshold
- The female area has 6 WC cubicles, 5 Shower cubicles and 6 Privacy Washbasin cubicles
- The male area has 4 urinals, 4 WC cubicles, 5 Shower cubicles and 6 Privacy Washbasin cubicles
- There is a modified WC Cubicle and a modified Shower Cubicle in both the male and female areas, with grab rails to assist mobility
- The showers have a 70mm step down to the wet area
- Taps in each block incorporate lever controls



The dropped kerb to access the toilet block

## Baby and Toddler Room - Toilet Block

- The access to the Baby and Toddler Room is via the pathway surrounding the toilet block
- The door is 800mm wide over a level threshold
- The room's dimensions are 2100mm x 2500mm, however the space restricts to 1150mm to the side of the bathtub
- There is a lowered WC at 330mm
- There is a half sized bathtub, with a shower above with thumb turn taps
- There is a drop down changing unit at 900mm high

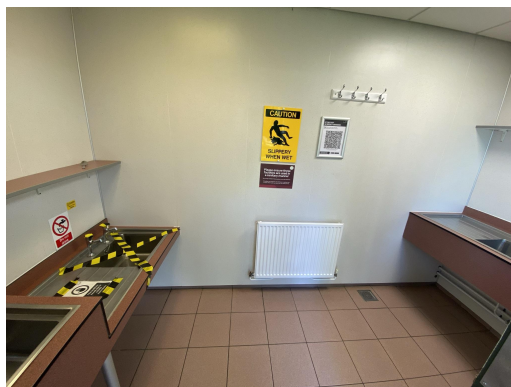
- The basin has lever taps to it



## Other Facilities

### Dishwashing – Toilet Block

- Level approach via the pathway to the perimeter of the toilet block
- The door is 770mm wide over a level threshold
- There is 2200mm x 2100mm clear space between the sink counters
- There are 3 counter sinks at 900mm with 630mm kneespace
- There is one lower sink at 700mm with 500mm kneespace
- The sinks have thumb turn taps



### Laundry – Toilet Block

- Level access via the pathway to the perimeter of the toilet block
- The door is 770mm wide over a level threshold
- There is 3400mm x 2200mm maneuvering space
- There is one washing machine, which is front loading
- There is one tumble dryer, which is front loading
- Both of the machines are coin operated, with controls at 1050mm high
- There are 2 sinks at 900mm with 630mm kneespace

- The sinks have thumb turn taps



### Information Room – Adjacent to Reception

- Access via the pathway around reception
- The door is 800mm wide over a level threshold
- There is 1900mm x 1500mm clear space in front of the main counter
- Information is displayed on a shelves between 900mm and 1700mm



### Dog Area

- There is a dog area to the north of the site
- This is accessed via a grassed area
- The gate is 1000mm wide with a 1200mm high latch



## Service Points

- There are Service Points at intervals around the site, please check the site map for details
- Most of the service points are mounted on a concrete plinth with graded access, however the northern service point is accessed via a grassed area
- The paths around the Service Points can be as narrow as 900mm wide
- The water taps are at a maximum of 1000mm high, with cross head taps
- Chemical Waste Points can be found here too



## Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block



## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus service to Bognor Regis, which runs Monday to Saturday during the daytime only

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.