

Accessibility Guide for Kinlochewe Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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☎ 01445 760239

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/highlands/kinlochewe-club-campsite/>

At a Glance

Level Access

- The site is relatively level throughout

Step only Access

- Reception
- Male and Female Facilities
- Dishwashing Room
- Laundry and Drying Room
- Information Room

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Kinlochewe Club Campsite
Kinlochewe,
Achnasheen,
Highlands,
IV22 2PA, Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open during the day, it is closed between 8pm and 9am but it is not locked so access is still available
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a small visitor car park with space for 5 vehicles, opposite reception, with no designated disabled bay
- There are no late night arrival bays

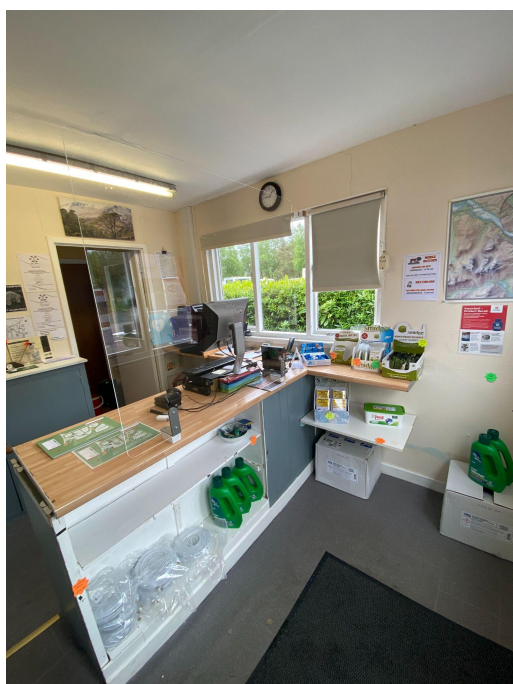
Entrance into Reception

- There are two steps to reception, the first is 50mm high and the second is 120mm high
- The Entrance door is 750mm wide, over a 100mm threshold
- The entrance door is not power assisted, and opens inwards
- There is no call bell at the entrance



Reception

- There is approximately 1350mm x 2100mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor but does not include a dropped section
- The desk is not fitted with a hearing loop
- There are some items for sale in reception, which are all at the desk level



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac roads and gravel areas surrounding the pitches, but do incorporate speed bumps

Pitches

- There are 61 pitches on site, 56 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 5 hardstanding pitches which are approximately 15 metres to 25 metres from the Accessible WC

Camping Pitches

- There are 5 camping pitches on site
- All of the camping pitches are non-electric

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is close to the reception building
- The accessible facilities are accessed via a long wooden ramp with a level landing
- The door is 850mm wide, over a level threshold, and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2200mm x 2900mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 520mm above the floor level
- The clear space to the side of the toilet is 1200mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer

- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block which is close to the reception building
- There is no parking available near the toilet block
- Entrance doors to the male and female facilities are accessed by individual sets of stairs to each
- The female area has 4 WC cubicles, 4 Shower cubicles and 2 Privacy Washbasin cubicles
- The male area has 3 WC cubicles, 4 Shower cubicles and 2 Privacy Washbasin cubicles
- There is a modified WC, Shower and Privacy Washbasin cubicle in each area, with grab rails to assist with mobility
- Taps in each area incorporate lever controls



Entrance to Male and Female Facilities

Other Facilities

Dishwashing – Facilities Block

- There is a facilities block with the dishwashing room, laundry room and drying room, close to pitches 13 and 14
- The door opens to 700mm wide with a 120mm step in and opens outwards
- There is 900mm x 2950mm clear space in front of the sinks
- There are 3 sinks at 900mm high with no kneespace underneath
- Twist turn taps available



Laundry – Facilities Block

- The laundry room is within the facilities block
- The door opens to 700mm wide with a 120mm step in
- There is 1800mm x 3700mm manoeuvring space
- There is one front loading washing machine and one front loading tumble dryer
- There are 2 sinks at 900mm high with 800mm knee space below
- Twist turn taps fitted



Drying Room - Facilities Block

- There is a drying room next to the laundry room, with an adjoining door inside and an external door to access
- The external door opens to 700mm wide with a 120mm step in
- The adjoining door opens to 750mm wide
- The room has 2650mm x 3600mm manoeuvring space
- There is a drying rack 1800mm high
- There is a bench at 520mm high



Drying Room

Information Room – Opposite Reception

- The information room is within a shed opposite reception
- The door is 700mm wide over a 120mm step
- The room's dimensions are 1100mm x 1900mm
- Information is displayed on a 900mm shelf



Dog Walk

- There is a dog walk on site to the North West of the site
- The ground to the dog walk is grass and can be uneven in places



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found at some of the service points, please check the site map for details



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located opposite the reception
- The taps are 1000mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- The bus timetable is available in the information room, the nearest bus stop is Kinlochewe Hotel

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.