

Accessibility Guide for Exebridge Lakeside Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/devon/exebridge-lakeside-caravan-club-site/>

At a Glance

Level Access

- The site is set over terraced levels with sloping access roads that can be steep in some places

Step only Access

- There is level access to all facilities in at least one area

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Exebridge Lakeside Caravan Club Site
Higher Grants,
Exebridge,
Dulverton,
Devon,
TA22 9BE

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by a code
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 8 vehicles to park opposite Reception, however there are no marked bays or disabled bays. The ground in this area is gravel
- There is one late night arrival bay in the parking area

Entrance into Reception

- There is a gentle ramp or a single step to a covered veranda
- The Entrance door is 900mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 2500mm x 2500mm turning space, clear of the desk and furniture
- The reception desk is set 850mm above the floor however there is no dropped section
- The desk is not fitted with a hearing loop

Getting around the Site

- The site is set on terraced levels with sloping access roads connecting them, some sections of the site slope steeply (1:12 and 1:15 gradients)
- Pedestrians share vehicles routes which are well maintained tarmac, with no speed bumps

Pitches

- There are 80 pitches on site, 49 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 5 hardstanding pitches which are between the toilet block and the reception, these are between 25m and 125m from the facilities

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the middle of the site
- The toilet block is accessed via dropped kerbs to the path around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2470mm x 2220mm
- The WC pan is right hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 800mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the middle of the site
- Entrance doors are accessed by a paved area, which is accessed via a slight paved slope
- The female area has 5 WC cubicles, 5 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area has 5 WC cubicles, 3 Urinals, 5 Shower cubicles and 5 Washbasin Privacy cubicles
- There is a modified WC, Shower and Privacy Washbasin cubicle with grab rails to assist mobility in each male and female area
- Taps in each block incorporate lever controls



Baby and Toddler Room

- There is access to the baby and toddler room at the front of the toilet block
- There is a level approach to the room
- There is a key to access, which can be borrowed from reception
- The door opens to 900mm wide over a level threshold and opens outwards
- The room's dimensions are 2150mm x 1300mm
- There is a slightly lowered WC at 440mm
- There is a half sized bathtub with shower above with twist turn taps to operate
- There are lever type taps to the basin

- There is a drop down baby change table at 950mm high



Other Facilities

Dishwashing – Toilet Block

- Level approach via path around toilet block
- The door opens outwards to 850mm wide over a level threshold
- There are 3 sinks at 850mm high with 650mm kneespace underneath
- Twist taps available



Laundry – Toilet Block

- Level access via path around the toilet block
- The door is 850mm wide over a level threshold and opens outwards
- The room is 3300mm wide but there is only 690mm between the washing machines and sinks
- There are 2 front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks at 850mm high with 650mm knee space below
- Twist taps fitted



Information Room – Adjacent to Reception

- Access via the paved area around reception
- The door is 850mm wide over a level threshold and opens inwards
- The room is L shaped, the dimensions are 1900mm x 1500mm and 1200mm x 2500mm
- Information is displayed between 400mm and 1300mm



Dog Walk

- There is a Dog Walk to the west of the site
- There is a 1000mm wide gate with a latch at 1100mm high
- The ground is grass and hilly



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on raised concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 950mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 900mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are 1150mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point at the Late Night Arrival area in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a limited bus service from the village

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.