

Accessibility Guide for Brora Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ brora@camc.com

☎ 01408 621479

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/highlands/brora-club-campsite/>

At a Glance

Level Access

- The site is generally level throughout

Step only Access

- The Reception
- The Male and Female facilities
- The Dishwashing facilities
- The Laundry facilities

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Brora Club Campsite
Dalchalm,
Brora,
Highlands,
KW9 6LP,
Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a narrow road, which is residential so it is important not to turn up early to avoid congestion
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times during the day
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is no visitor parking on site
- There are no late night arrival bays

Entrance into Reception

- There is a small paved area around reception
- There is a 100mm step into the door and a 40mm threshold inside of reception
- The Entrance door opens to 800mm wide
- The entrance door is not power assisted, and opens inwards



Reception

- There is approximately 2500mm x 2100mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped section
- The desk is not fitted with a hearing loop
- There are some items available for sale in the reception, these are between 850mm and 1200mm high



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 58 pitches on site, 33 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 hardstanding and grass pitches between 5 and 40 metres from the toilet block, which may be suitable for those with accessibility needs

Camping Pitches

- There are 4 camping pitches on site

- All of the camping pitches are non electric
- There is a small car park opposite the entrance to camping area

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the north west of the site.
- The toilet block is accessed via a paved area, with dropped kerbs
- The door is 850mm wide, over a 20mm weather strip threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle is L shaped, and the overall dimensions are 2400mm x 1800mm plus 900mm x 1200mm
- The WC pan is right hand transfer.
- The shower seat is front transfer
- The toilet seat is 450mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1900mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1200mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the north west of the site
- There is no parking at the toilet block
- Entrance doors are accessed by a paved area, which is accessed via dropped kerbs
- The female area has 7 WC cubicles, 4 Shower cubicles and 4 Privacy Washbasin cubicles
- The male area has 4 WC cubicles, 4 Urinals, 3 Shower cubicles and 4 Privacy Washbasin cubicles
- The female facilities have a 160mm step in, with a 750mm wide door
- The male facilities have a 200mm step in, with a 750mm wide door
- Taps in each block incorporate lever controls



Other Facilities

Dishwashing – Toilet block

- Approach via the paved area
- There is an 850mm wide opening, with a 160mm step in
- There is 500mm x 3200mm clear space
- There are 3 sinks in a 900mm high worksurface with 500mm kneespace underneath
- Lever taps available



Laundry – Toilet Block

- Level access via paved area
- The door is 750mm wide with a 180mm high step, and the door opens outwards
- The room has 1400mm x 2800mm space, however it does narrow to 800mm in front of the sink and 1150mm in front of the washing machine
- There is one front loading washing machine and one front loading tumble dryer
- There is one sink at 950mm high with 900mm knee space below
- Lever taps fitted



Dog Walk

- There is a dog walk to the east of the site, adjacent to the camping pitches
- The ground is grass and can be uneven
- There is a 900mm wide gate to access the golf course, which leads to the beach



Information Room – Adjacent to Reception

- Access via a 600mm wide path
- The door is 750mm wide, and opens outwards with a 90mm threshold
- There is 1000mm x 1400mm
- Information is displayed on shelves between 950mm and 1600mm high



Service Points

- There are two Service Points on the site, please check the site map for details
- All of the service points are on concrete settings, one has a path to access and one is accessed across grass
- The paths around the Service Points can be as narrow as 800mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1250mm high



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- The taps are located 1150mm high, on a 120mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 0.9miles from site, with buses to Wick, Inverness and Thurso
- There is a train station 1 mile from site, which go to the same destinations

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.